Payment Card Industry (PCI)
Data Security Standard

Attestation of Compliance for Onsite Assessments – Merchants

Version 3.2.1

June 2018

Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance must be completed as a declaration of the results of the merchant's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS).* Complete all sections: The merchant is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact your acquirer (merchant bank) or the payment brands for reporting and submission procedures.

Part 1. Merchant and Qualified Security Assessor Information

Part 1a. Merchant Organization Information

Company Name:	McAfee, Inc.		DBA (doing business as):	McAfee	
Contact Name:	Meredith Stickle		Title:	Director, Governance & Assurance	
Telephone:	972.322.3253		E-mail:	Meredith_Stickle@mcafee.com	
Business Address:	5000 Headquarters Drive		City:	Plano	
State/Province:	TX	Country:	USA	Zip:	75024
URL:	http://mcafee.com				

Part 1b. Qualified Security Assessor Company Information (if applicable)

Company Name:	Schellman & Company, LLC				
Lead QSA Contact Name:	Matt Howard		Title:	Senior Associate	
Telephone:	866.254.0000 ext. 396		E-mail:	pcirocs@schellman.com	
Business Address:	4010 W Boy Scout Boulevard, Suite 600		City:	Tampa	
State/Province:	FL	Country:	USA	Zip:	33607
URL:	https://www.schellman.com/pci-dss-validation				

Part 2. Executive Summary

Part 2a. Type of Merchant Business (check all that apply)

☐ Retailer	☐ Telecommunication	☐ Grocery and Supermarkets
☐ Petroleum	☒ E-Commerce	☒ Mail order/telephone order (MOTO)
☐ Others (please specify):		

What types of payment channels does your business serve?	Which payment channels are covered by this assessment?
☒ Mail order/telephone order (MOTO)	☒ Mail order/telephone order (MOTO)
☒ E-Commerce	☒ E-Commerce
☐ Card-present (face-to-face)	☐ Card-present (face-to-face)

Part 2. Executive Summary

Note: *If your organization has a payment channel or process that is not covered by this assessment, consult your acquirer or payment brand about validation for the other channels.*

Part 2b. Description of Payment Card Business

How and in what capacity does your business store, process and/or transmit cardholder data?	McAfee receives cardholder data through its e-commerce web pages as a means for accepting payment for its security products. PAN, expiration date and card security code are securely transmitted to and processed through third-party payment gateways. Some cardholder data is retained (encrypted AES-256) for renewal purposes in McAfee databases. McAfee uses HTTPS/TLS 1.2 with strong cipher suites for transmission of cardholder data. McAfee does not facilitate card-present transactions or handle any track data. For telephone-based orders, calls are routed to third-party call centers that maintain their own PCI DSS compliance and provide this service on behalf of McAfee.

Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility	Number of facilities of this type	Location(s) of facility (city, country)
Example: Retail outlets	*3*	*Boston, MA, USA*
Corporate Office	2	Plano, TX San Jose, CA
Data Centers	3	San Jose, CA Denver, CO Las Vegas, NV
Call Centers	8	Chennai, India Cochin, India Camarines Sur, Philippines Clark, Philippines Sofia, Bulgaria Bogota, Colombia Asahikawa, Japan Shanghai, China

Part 2d. Payment Application

Does the organization use one or more Payment Applications? ☐ Yes ☒ No

Part 2d. Payment Application

Provide the following information regarding the Payment Applications your organization uses:

Payment Application Name	Version Number	Application Vendor	Is application PA-DSS Listed?	PA-DSS Listing Expiry date (if applicable)
Not applicable			☐ Yes ☐ No	

Part 2e. Description of Environment

Provide a ***high-level*** description of the environment covered by this assessment. *For example:* • *Connections into and out of the cardholder data environment (CDE).* • *Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable.*	The McAfee product suite is hosted within colocation data centers in the United Sates. Forcepoint firewalls filter all incoming traffic to the in-scope environment, with Cisco switches providing VLAN segmentation internally. All administration connections into the environment require multi-factor authentication including user account, password, and authentication token. Cardholder data travels encrypted over HTTPS/TLS v1.1 and higher. Data at rest is encrypted with AES-256-bit encryption and secured with encryption keys created and managed with SafeNet HSMs.
Does your business use network segmentation to affect the scope of your PCI DSS environment? *(Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation)*	☒ Yes ☐ No

Part 2f. Third-Party Service Providers

Does your company use a Qualified Integrator & Reseller (QIR)?	☐ Yes ☒ No
If Yes:	
Name of QIR Company:	Not applicable.
QIR Individual Name:	Not applicable.
Description of services provided by QIR:	Not applicable.
Does your company share cardholder data with any third-party service providers (for example, Qualified Integrator & Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.)?	☒ Yes ☐ No

If Yes:

Name of service provider:	**Description of services provided:**
Switch	Colocation Services
Equinix	Colocation Services
Allpago	Transaction Processing
American Express	Transaction Processing

Part 2f. Third-Party Service Providers	
Alipay.com.Co., Ltd	Transaction Processing
Paymentech, LLC	Transaction Processing
CyberSource Corporation	Transaction Processing
PayPal	Transaction Processing
Adyen N.V.	Transaction Processing
WorldPay UK Limited	Transaction Processing
Experian Customer Services	Records Management
Sutherland Global Services	Third Party Customer Service
Verifi, Inc.	Chargeback dispute services
Concentrix	Third Party E-Commerce Support
Note: *Requirement 12.8 applies to all entities in this list.*	

Section 2: Report on Compliance

This Attestation of Compliance reflects the results of an onsite assessment, which is documented in an accompanying Report on Compliance (ROC).

The assessment documented in this attestation and in the ROC was completed on:	*June 10, 2020*
Have compensating controls been used to meet any requirement in the ROC?	☐ Yes ☒ No
Were any requirements in the ROC identified as being not applicable (N/A)?	☒ Yes ☐ No
Were any requirements not tested?	☐ Yes ☒ No
Were any requirements in the ROC unable to be met due to a legal constraint?	☐ Yes ☒ No

Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

This AOC is based on results noted in the ROC dated *June 10, 2020.*

Based on the results documented in the ROC noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (***check one):***

☒	**Compliant:** All sections of the PCI DSS ROC are complete, all questions answered affirmatively, resulting in an overall **COMPLIANT** rating; thereby *McAfee, Inc.* has demonstrated full compliance with the PCI DSS.
☐	**Non-Compliant:** Not all sections of the PCI DSS ROC are complete, or not all questions are answered affirmatively, resulting in an overall **NON-COMPLIANT** rating, thereby *(Merchant Company Name)* has not demonstrated full compliance with the PCI DSS. **Target Date** for Compliance: An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. *Check with your acquirer or the payment brand(s) before completing Part 4.*
☐	**Compliant but with Legal exception:** One or more requirements are marked "Not in Place" due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand. *If checked, complete the following:*

Affected Requirement	Details of how legal constraint prevents requirement being met

Part 3a. Acknowledgement of Status

Signatory(s) confirms:

(Check all that apply)

☒	The ROC was completed according to the *PCI DSS Requirements and Security Assessment Procedures*, Version *3.2.1*, and was completed according to the instructions therein.
☒	All information within the above-referenced ROC and in this attestation fairly represents the results of my assessment in all material respects.
☐	I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
☒	I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
☒	If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.

Part 3a. Acknowledgement of Status	
Part 3a. Acknowledgement of Status (continued)	
☒	No evidence of full track data[1], CAV2, CVC2, CID, or CVV2 data[2], or PIN data[3] storage after transaction authorization was found on ANY system reviewed during this assessment.
☒	ASV scans are being completed by the PCI SSC Approved Scanning Vendor *Coalfire*

Part 3b. Merchant Attestation

DocuSigned by:
Stickle, Meredith
29B8EBF24C61459...

Signature of Merchant Executive Officer ↑	*Date:* 6/10/2020
Merchant Executive Officer Name: **Meredith Stickle**	*Title:* **Director, Governance and Assurance**

Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable)

If a QSA was involved or assisted with this assessment, describe the role performed:	Independent Assessor

DocuSigned by:
980C45A0461544C...

Signature of Duly Authorized Officer of QSA Company ↑	*Date:* 6/10/2020
Duly Authorized Officer Name: Douglas W. Barbin	*QSA Company:* Schellman & Company, LLC

Part 3d. Internal Security Assessor (ISA) Involvement (if applicable)

If an ISA(s) was involved or assisted with this assessment, identify the ISA personnel, and describe the role performed:	Wallace (Bruce) Weed, Security Compliance Manager

[1] Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

[2] The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

[3] Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.

Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement. If you answer "No" to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with your acquirer or the payment brand(s) before completing Part 4.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements *(Select One)*		Remediation Date and Actions (If "NO" selected for any Requirement)
		YES	NO	
1	Install and maintain a firewall configuration to protect cardholder data	☒	☐	
2	Do not use vendor-supplied defaults for system passwords and other security parameters	☒	☐	
3	Protect stored cardholder data	☒	☐	
4	Encrypt transmission of cardholder data across open, public networks	☒	☐	
5	Protect all systems against malware and regularly update anti-virus software or programs	☒	☐	
6	Develop and maintain secure systems and applications	☒	☐	
7	Restrict access to cardholder data by business need to know	☒	☐	
8	Identify and authenticate access to system components	☒	☐	
9	Restrict physical access to cardholder data	☒	☐	
10	Track and monitor all access to network resources and cardholder data	☒	☐	
11	Regularly test security systems and processes	☒	☐	
12	Maintain a policy that addresses information security for all personnel	☒	☐	
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS for Card-Present POS POI Terminal Connections	☐	☐	Not applicable. No SSL/early TLS or POS POI devices.