Transparency reports

At McAfee, we care deeply about privacy and data security of our enterprise and consumer customers.

Accordingly, McAfee

- undertakes not to disclose customer data in response to government demands unless where required to comply with a legally valid and binding order. Unless prohibited by law from doing so, McAfee endeavours to notify customers before disclosing their content in response to a legal request.
- will challenge government demands for customer information that we believed are impermissibly broad or not supported by law.
- recognizes the legitimate need of law enforcement agencies to investigate criminal and terrorist activity, and seeks to cooperate with them when they follow legal requirements for carrying out these investigations.
- has obtained a number of internationally recognized standards certifications and accreditations demonstrating compliance with third-party assurance frameworks to protect customers’ privacy.

Law Enforcement Requests

Law enforcement requests include requests issued to McAfee by local, state or federal law enforcement agencies, such subpoenas, court orders and search warrants in furtherance of the investigation of a suspected crime. Law enforcement requests do not include national security requests, as described below.

McAfee has received and processed the following law enforcement requests worldwide:

1 January 2020 to 30 June 2020
Requests received and processed: 7

National Security Requests

National security requests include U.S. National Security Letters (“NSLs”) and requests issued under the Foreign Intelligence Surveillance Act (“FISA”). McAfee’s response to these requests vary depending on the nature of the request. McAfee reports the numbers of such requests within certain ranges as permitted by applicable law and is not permitted to publish more precise information. These requests are not included within the law enforcement requests data presented above. The reporting range is 0-249 for all national security requests made to McAfee (including Tunnelbear).